



# TotalCloud® PBX

## Bring Your Own Device (BYOD)

If you'd like to use your current SIP phones with TotalCloud PBX, Birch will make an evaluation of your equipment to determine if it is compatible. After a successful evaluation, Birch will provide set-up instructions that will allow your phones to work with TotalCloud PBX.

### Here's how the process works:

**Step 1:** Tell your Birch Sales Rep what device you would like to bring. Your Birch Sales Rep will introduce your device for testing.

- Once your device has been given the go-ahead, Birch will conduct an expedited evaluation of your device.
- The time from this initial approval for testing to the configuration files being available for the device will be approximately two weeks.
- Birch will develop the configuration settings and conduct full engineering and user testing.
- When the final evaluation is complete, your Birch Sales Rep will be notified and will in turn notify you.
- Your Birch Sales Rep will notify you when your set-up instructions are available to download.

**Step 2:** Have your IT Manager or IT Vendor go to [birch.com/byod-phones](http://birch.com/byod-phones) to download the setup instructions.

### Important components of Bring Your Own Device (BYOD):

- Your business must have an IT Manager or IT Vendor to program your SIP phones.
- Phones must be unlocked, meaning that you will need to get the password(s) for the phones from your previous provider.
- Birch will provide set-up instructions but cannot provide support for these phones.
- Your IT Manager must evaluate feature-function interoperability between your phones and TotalCloud PBX.
- Your IT Manager must configure the phones per the Birch set-up instructions provided.
- Your IT Manager will be required to get a TotalCloud PBX demo account for testing.