

Wireless Internet Backup



Ensure business continuity with an automatic Internet backup service

Wireless Internet Backup overview

Today's interconnected world requires always-on connectivity to the Internet, ensuring applications can be accessed and information can be readily exchanged. Having a business continuity strategy ensures the Internet remains available to your users. While a duplicate dedicated Internet access connection provides resiliency, it may not be the right solution for you.

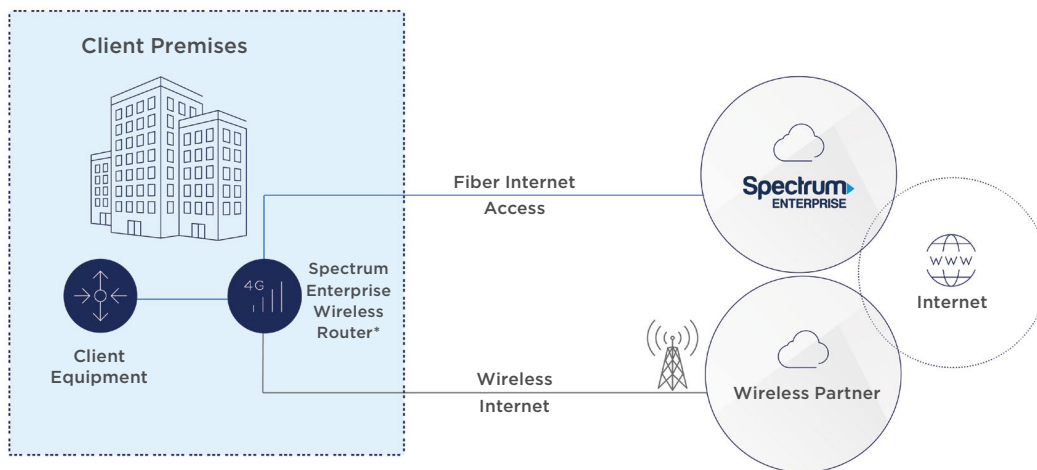
Wireless Internet Backup from Spectrum Enterprise provides a simple and cost effective alternative for business continuity. Combined with your Fiber Internet Access (FIA) service, Wireless Internet Backup seamlessly enables your organization to remain connected to the Internet and carry on without interruption. This allows you to operate with the confidence that you're prepared for the unexpected.

Product highlights

- **Automatic failover and fallback:** Maintains Internet connectivity with seamless failover in the event of a network or power interruption
- **Secure signal:** Traffic is encrypted at each location to ensure protection
- **Professional installation and support:** Wireless Internet Backup includes both professional installation and 24 hour US-based support for issues and configuration changes
- **Predictable and competitive pricing:** All-inclusive service includes wireless hardware, network service and unlimited data during failover

Key features

- **Hardware included** – Includes wireless modem, antenna with extension and uninterruptable power supply
- **Symmetrical bandwidth** – Up to 10 Mbps upload and download speeds
- **Unlimited data plan** – Flat monthly service charge with no overage fees
- **Diverse access** – 4G LTE technology routes Internet traffic separately from wireline connections
- **Compatible with Managed Router and Managed Security services**



Wireless Internet Backup Technical Specifications

- Professionally and fully managed service that includes the following equipment
 - Dual SIM 4G LTE wireless modem
 - Uninterruptable Power Supply (UPS)
 - Indoor antenna with three foot cable assembly
- Automatic Internet failover and failback capabilities to protect against network and power outages **

Optional managed network services

Enhance FIA with a suite of complementary managed services products designed to protect, simplify and improve the performance of your network

- **Managed Security Service:** Reduce the risk of external Internet threats with a comprehensive security service
- **DDoS Protection:** Protect your network from malicious volumetric attacks with world-class threat identification and mitigation
- **Managed WiFi:** Connect to the Internet seamlessly, anywhere with consistent and easily accessible WiFi
- **Managed Router Service:** Optimize your network routing with an all-inclusive expertly managed service

* Wireless Internet Backup can be sold with Managed Router Service or Managed Security Service options

** During a failover, the wireless data rate is limited to 10 Mbps Uplink and 10 Mbps Downlink

Learn more

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About Spectrum Enterprise

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes networking and managed services solutions: Internet access, Ethernet access and networks, Voice and TV solutions. Spectrum Enterprise's industry-leading team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. More information about Spectrum Enterprise can be found at enterprise.spectrum.com.